

Local Advisory Council

Second Meeting: Tuesday, December 4th, 2007, 4:00pm

Location: Padnos Transportation Center, 171 Lincoln Avenue, Holland

Members Present:	<u> x </u>	Mike DeVries	<u> x </u>	Tony Harmer
	<u> — </u>	Elizabeth Ferry	<u> x </u>	Lyle Sanders
	<u> x </u>	Renea Walkotten	<u> x </u>	Ron Martin
	<u> x </u>	Gert Vos		

Meeting Agenda:

1. Welcome.
2. Open discussion, immediate concerns.

Tony asked if Sunday service was being considered for Max Transit, fixed and/or reserve. Stated a demand exists for church/gathering related Sunday activities.

Gert mentioned having ridden on the new Glaval Bus. She really likes the new bus very much, great ride, easy to load/unload passengers in carts/chairs.

It was mentioned that the drivers are no longer using name plates on their buses, that at one time name plates/brackets were mounted at the front of the bus. Cited need for passengers to easily locate the name of the driver, primarily for issuing compliments or concerns to management.

Members wanted me to note that the drivers are doing a fantastic job with riders, that they are very pleased with them and appreciate all that they do.

Tony/Lyle asked about installing handicap-accessible mechanical doors at the Padnos Depot. Doors are heavy and awkward to open from wheelchairs.

3. Annual Report for 2007.
4. New Website/March 2008 launch/Online Passes/Route Finder Features.
5. Recent Upgrades/Improvements.
 - Butternut Family Fare stop moved from parking area to main entrance area per request of store manager.
 - Addition of new bus shelters along route/key locations.
 1. Northside Meijer shelter has been installed.
 2. Request for shelter @ Windscape bus stop.

The council was asked to consider key locations for bus shelters (one remaining shelter from 8th/Waverly could be moved in the spring). Barnes & Noble area was agreed as the best place to locate a shelter. Mike said he knows some people with GDK, and he offered his help in securing the okay in getting approval to relocate a shelter. Walmart area was another location mentioned.

6. Pending Route Changes (See printed map handout).

- Aiming for an early 2008 (January/February) implementation.

Council was pleased to see fixed route service expansion to areas near routes with high demand for transit needs.

7. MDOT ADA Certification/Approval. Signature of Chair:_____

Complete.

8. Review/Conclusion of Meeting.

New Construction: Lyle mentioned a new kidney dialysis clinic was planned to open along Hastings, wondered if a stop could be arranged close to the building. Mike also mentioned a future retail development is being planned north of Greenly in Holland Twp., which MAX may want to serve.

Tony mentioned a need to post with a decal/sign that no open containers of food/drinks are allowed on buses. Cites spilled food/liquids could create hazard for some riders, and that other systems usually have a sign posted on buses. Ron also brought up loud use of music/cellphones. Discussed not banning items, but restricting/encouraging normal talking use (though not allowing two-way cell phone calls) and for music to only be played with headsets.

- Next meeting, Tuesday, February 5th, 2008, 4pm.
 - Key item will be: Changing the ¼ mile fixed route requirement to ½ mile.