



414

616-355-1010

#### Welcome Aboard

The MAX operates eleven fixed bus routes in addition to demand response service throughout the greater Holland/Zeeland area, Mondays through Saturdays. All vehicles are wheelchair accessible, and equipped with bike racks. We welcome you aboard, and hope you have an enjoyable experience. If you need assistance with the routes or boarding, do not hesitate to ask the driver for help.

### **Fixed Routes & Transfer Center**

MAX's daytime fixed bus routes run on an hourly schedule, weekdays from 6 a.m. - 7 p.m., and Saturdays from 8 a.m. - 7 p.m. The Twilight Routes 9 and 10, operate Monday- Saturday, 7 p.m. - 10 p.m. Buses leave the Padnos Transportation Center in Downtown Holland at the top of the hour. Buses will return approximately 50 minutes later, where they will wait until the top of the hour to allow passengers to transfer between the routes. The transfer center has an indoor waiting room, restrooms, vending machines, and benches.

Route 8 Zeeland, and Twilight routes 9 and 10, vary from the other routes in that they are deviated fixed routes. These routes travel a fixed route, but may deviate off the route to pick up Reserve-A-MAX passengers. These passengers may need to transfer to another bus to complete their trip.

### **Planning Your Trip**

To plan your bus trip, find the bus stops closest to your origin and destination on the map. Be at the bus stop five (5) minutes before the scheduled arrival time. **Buses stop only at designated bus stops; buses will not stop if there are no passengers at a bus stop.** 

You may need to transfer to another bus route to complete your trip. One-time transfers are free, but must be used within one hour and must be used on another route. Ask the driver for a transfer slip when you board. Most transfers are made at the Padnos Transportation Center, but can occur at another bus stop. Transfers cannot be used at a later time to pay for a return trip. Route 11 is a connector route. If you need to transfer to or from Route 11, you will need to ask for a gold transfer slip. Transfers may be delayed if buses are running late.

#### Boarding

Drop the exact fare in the fare box or show the driver your bus pass. Drivers will check to make sure exact fare is given. The exact cash fare is required as drivers cannot make change. The driver may ask for identification if you are using a Medicare card or non-transferrable bus pass. Take a seat and stow any packages, bags, and strollers securely. If seating is full and you must stand, hold on to the handrails while the bus is in motion.

### Deboarding

At least two blocks before you wish to deboard, pull the chime cord or push the red "STOP" button to alert the driver. For your safety, please remain seated until the bus comes to a complete stop. Remember to check around your seat to collect all of your belongings before deboarding. Always allow the bus to leave the curbside before attempting to cross the street. Never walk in front of the bus before it has departed.

#### **Reserved Ride Service**

Reserve-A-MAX ride service is available only to those whose origins or destinations are farther than 1/2 mile of a fixed route bus stop, seniors age 70 and older, or ADA cardholders. The service is not offered to able-bodied persons whose origins and destinations are within 1/2 mile of a bus stop. Reserve-A-MAX provides service to Holland City, Holland Township, Park Township, Zeeland City and the following three addresses in Zeeland Township:

Family Fare 9479 Riley St, Zeeland, MI 49464

Spectrum Health Zeeland 8333 Felch St, Zeeland, MI 49464

Holland Hospital Urgent Care 8300 Westpark Way, Zeeland, MI 49464

To learn more about Reserve-A-MAX, call (616) 355-1010, toll-free (866) 355-1391 or visit www.catchamax.org.

### Language Assistance

Language assistance is available free of charge. Please call (616) 355-1010 or visit MAX at the Padnos Transportation Center at 171 Lincoln Ave., Holland, MI 49423

## **Your Title VI Rights**

MAX operates without regard to race, color or national origin. To request additional information on MAX's Title VI obligations, please contact the Title VI staff officer at (616) 928-2494.

A Title VI complaint form can be obtained at the MAX website, *www.catchamax.org*, by calling (616) 928-2494, or by mailing: MAX Transit 171 Lincoln Ave., Holland, MI 49423

### **Reasonable Modifications**

MAX Transit provides reasonable modifications to individuals with disabilities by making changes to policies, practices, and procedures if needed, as long as the modification would not cause a direct threat to the health or safety of others, or result in fundamental alterations of service.

Examples of reasonable modifications are, but not limited to, the bus operator slightly adjusts a boarding location so a person using a wheelchair may safely board from an accessible location. Another example may be if a passenger requests to take medication while aboard the vehicle.

Transit staff may not provide medical assistance as this would be a fundamental alteration of their function.

For further information regarding a reasonable modification, please contact our ADA Coordinator at (616) 928-2479.

### **Bus Wheelchair Specs**

Ramp Width: 30" Weight Limit: 800lb Restrainment Area: Width 31" Length 52"

### **Fixed Route Service Hours**

Routes 1-8 & 11 Monday - Friday Saturday Twilight Routes 9 & 10 Monday - Saturday

6 a.m. - 7 p.m. 8 a.m. - 7 p.m.

7 p.m. - 10 p.m.

\$20

NOTE: MAX does not offer service on Sundays, New Year's, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.

#### **Fixed Route Fares**

Adults 18 - 64		\$1
65 years and older		FREE
5-17 years old		\$.50
Under 5 years old	FREE with pai	d adult
ADA & Medicare Cardho	lders	FREE
(Photo ID may be reques	sted	
to verify identity)		

#### **Bus Passes**

Bus passes are economical and convenient for frequent passengers. MAX sells several types of passes:

Daily Pass (gold)\$2(Unlimited rides on the fixed routes for one day)Monthly Fixed Route Pass (gray)\$30Adults 18-64

(Unlimited rides on the fixed routes from the first of the month to the end of the month)

Punch Pass (green) (Good for \$22 worth of rides on either fixed routes or reserved rides)

Student Pass (red) \$30 (Unlimited fixed route rides per semester for youth & adult students. Valid student ID required)

ADA Punch Pass (purple) \$15 (ADA passengers ONLY. Good for ten Reserve-A-MAX rides)

<u>Parents</u> - Contact our customer service team to learn about our Child Safety Program

### Where to Purchase Bus Passes

Passes may be purchased online at www.catchamax.org, by phone with a credit card, or at these locations:

- Padnos Transportation Center, 171 Lincoln Ave., Holland
- Holland City Hall, 270 S. River Ave., Holland
- Holland Charter Township Office, 353 120th Ave., Holland Zeeland City Hall, 21 S. Elm St., Zeeland

# Travel Training

Free Travel Training classes can be requested by calling (616) 355-1010. These are offered to individuals interested in learning how to read bus schedules, plan trips, pay fares and use the bus system with confidence. A Bus Buddy may also be requested to help learn about the fixed routes one-on-one and to assist the new rider on their first ride on MAX.

# **ADA Eligibility**

MAX has paratransit service (Reserve-A-MAX) available to ADA eligible individuals. If a passenger with a disability experiences a barrier created by their disability that prevents them from completing trips on the fixed route system, they may qualify for ADA status. Applications may be requested for persons with disabilities who wish to apply for ADA status. To request an application call 616-355-1010.

### Snow Routes

During extreme winter conditions, bus routes may be altered to ensure safe and reliable service. Anticipated detour segments appear on the maps of affected bus routes. Detours will only be in effect as needed.

Customers should expect delays during heavy snow and ice. For your safety, never stand in the street or on top of snowbanks to wait for the bus. Instead, please wait at a cleared driveway nearest to the bus stop.

Before you leave for the bus stop, get the latest updates on snow routes, service delays and cancellations by:

- Checking closings broadcast on local TV and radio stations
- Visiting www.catchamax.org
- Following MAX Transit on Facebook and Twitter
- Calling MAX Customer Service at (616) 355-1010

## **Eating/Drinking Policy**

MAX maintains a policy that passengers cannot eat or drink on the bus. This keeps the vehicles as clean as possible and minimizes distractions for drivers.

- Passengers must leave the bus to eat or drink.
- Only sealed, packaged, and closed food and drink items are allowed on board MAX vehicles. Passengers are welcome to bring grocery items on board, but may not open and consume them while on the bus.
- Only beverages with screw-on tops or those in spill-proof containers are allowed on MAX vehicles. Travel cups or mugs with slide or latch lids are fine, but disposable coffee cups with snap lids as well as beverage cups with snap-on lids (with or without straws) ARE NOT spill-proof and are prohibited.
- Passengers with unapproved drink containers who try to get on the bus will be asked to dispose of the item.
- Passengers seen eating and/or drinking on the bus or carrying an unapproved container will be asked to dispose of it in the trash bin on the vehicle.



#### **Rules of the Road**

We want to make riding the bus a good experience for all passengers, and so we ask that everyone abide by these courtesy rules. Failure to abide by these rules may result in being asked to deboard the bus and possible denial of future service.

- MAX riders must pay exact bus fare, or use a pre-purchased bus pass. The driver cannot make change, and refunds for overpayment will not be made.
- Each passenger is allowed the equivalent of two (2) packages OR two (2) bags of groceries OR what the passenger can carry in their arms. Packages cannot take up seats, so they must be stowed under the seat or at the passenger's feet.
- Bags of returnable cans are not allowed on the bus. Leaking bags or containers of any size are also prohibited.
- Pets are permitted on the bus in approved enclosed containers. Service animals assisting passengers with disabilities or those in training are also permitted.
- Strollers/carts must yield to passengers with mobility devices in the securement area.
   Strollers/carts must be folded and stowed between the seats and out of aisles. Wagons are prohibited.
- MAX Transit will make every effort to serve you during adverse weather conditions, however delays and cancellations are possible. Please check our website for updates www.catchamax.org
- 7. Passengers who temporarily de-board the bus and return to the same bus will be charged another fare. Passengers who wish to transfer to another bus within the same hour of their trip may receive a transfer slip from the driver, allowing them a free ride on the second leg of their trip.
- No continuous riding allowed. Passengers must have a destination and deboard at the end of the route.
- 9. No loitering/panhandling/soliciting.
- No smoking on the bus, within 25 ft. of the bus or passenger shelter. Electronic cigarettes are also prohibited.
- Use of aerosols or sprays is prohibited. Hazardous items such as flammables or explosives are never allowed on the bus.

- 12. Radios, MP3 and CD players require headphones.
- 13. Remain seated while the bus is in motion.
- 14. Keep hands, arms and objects inside the bus.
- 15. No eating or drinking on the bus, except when it is medically necessary due to a passenger's medical condition or treatment.
- Profanity, insulting language and gestures are prohibited.
- 17. No yelling, roughhousing or throwing of objects. Do not distract the driver or interfere with the safe operation of any bus. Do not disturb the driver or passengers with loud, excessive talking (including on cell phones), or any other disruptive behavior.
- 18. MAX Transit will not tolerate any type of violence, threats, intimidation, destruction of property, or insubordination. MAX Transit has the right to remove passengers when deemed necessary, and possible refusal of future services.
- 19. MAX Transit demands that passengers conduct themselves in an acceptable and respectful manner at all times. Any type of lewd or indecent behavior is unacceptable. Failure to comply will result in immediate removal and possible refusal of future services.
- No weapons, illegal drugs, hazardous materials or other dangerous-deemed items will be permitted on the bus.
- Any and all illegal behavior will be reported to law enforcement and the passenger will be removed from the bus and possible refusal of future services.
- MAX Transit has the right to temporarily or permanently ban passengers from service when necessary.
- MAX Transit reserves the right to deny transport of packages/objects that are unsafe or unable to be properly stored.

MAX reserves the right to deny service or remove passengers who violate these rules.

## **Route 1 - North Mall Area**

Outbound Bus Stop Location	Time
Transfer Center	0:00
7th E. of Columbia (Freedom Village)	0:01
River N. of 7th	0:02
Douglas E. of River (D&W Store)	0:05
Lakewood E. of Douglas (Railside Center)	0:05
Beeline N. of Lakewood (KFC)	0:06
Beeline S. of James (Raleigh Woods)	0:07
James W. of Van Ommen (Windmill Mobile Park)	0:08
James W. of Van Ommen (Walmart Plaza)	0:10
Van Ommen Dr. N. of James (Aaron's Rent)	0:11
Van Ommen Dr. S. of Felch	0:12
W. Shore Dr. N. of Felch	0:14
W. Shore Dr. S. of Riley (Across Belle Tire)	0:15
W. Shore Dr. N. of Riley (N. End of Meijer)	0:20
Inbound Bus Stop Location	Time
W. Shore Dr. S. of Greenly (N. End of Target)	0:24
W. Shore Dr. S. of Greenly (AT&T)	0:24
Laroc Rd. N. of Riley (McDonalds)	0:25
Laroc Rd. E. of 128th	0:26
Bellwood E. of 128th	0:28
Beeline S. of Bellwood	0:29
Beeline N. of Felch	0:30
Felch E. of Beeline (Kragspough Court)	0:31
Van Ommen Dr. S. of Felch (Discount Tire)	0:33
Van Ommen Dr. N. of James	0:34
N. Park Dr. S. of James (Walmart Auto)	0:40
N. Park Dr. N. of Lakewood (AMR)	0:41
Lakewood E. of US 31 (Spectrum Health)	0:43
Chicago Dr. W. of 120th (Craig's Cruisers)	0:46
Chicago Dr. & Spruce	0:47
Transfer Center	0:50







Route 2 - Butternut/136th	
<b>Outbound</b> Bus Stop Location	Time
Transfer Center	0:00
7th E. of Columbia (Freedom Village)	0:01
River N. of 7th	0:03
N. River & Douglas	0:05
N. River & Vanderveen	0:06
136th & Burke	0:07
136th & Elberdene	0:07
136th & Manufacturer's Dr.	0:08
136th & Liberty	0:08
136th & Franklin	0:09
132nd S. of Riley	0:10
132nd & Wurtsboro	0:11
132nd & Sequoia	0:12
James E. of 136th	0:14
James E. of Butternut (James Center)	0:15
Butternut N. of James (Leisure Estates)	0:16
Butternut & Felch (Church of Christ)	0:16
Butternut N. of Felch (McIntosh Manor)	0:17
Butternut S. of Riley (Pine Forest Apts)	0:17
144th N. of Butternut (Family Fare)	0:21
144th & Twin Oaks	0:21
Quincy E. of 142nd	0:22
Quincy & 140th	0:23
Quincy & Oasis	0:23
Inbound Bus Stop Location	Time
136th & Byran Dr.	0:24
136th N. of Westwood	0:25
Westwood & Campus (Traditions)	0:28
136th N. of Riley (Pine Creek Elementary)	0:31
136th N. of Riley (Harbor Lights MS)	0:32
136th S. of Riley	0:32
136th N. of James	0:35
N. River S. of Lakewood (Russ')	0:38
Douglas W. of River	0:40
Howard & Jackson (Dunton Park)	0:41
Howard W. of River (CVS)	0:42
9th E. of Pine	0:45
9th E. of College (Haworth Inn)	0:47

Transfer Center
Bus Shelter

····· Snow Route

Note: Gray shaded areas show nearby bus routes for planning transfers. Listed arrival times are approximate. Passengers are advised to be at the stop five minutes prior to published time.



0:50

# **Route 3 - Southshore Area**

<b>Outbound Bus Stop Location</b> Transfer Center 7th E. of Columbia (Freedom Village) 8th W. of Maple 9th & Van Raalte 16th W. of Van Raalte (Vanderbilt School) Homestead S. of 16th (Heinz) Homestead S. of 21st Van Raalte & 27th (Holland HS) 29th E. of Van Raalte (Jefferson School - 1 Block) 29th W. of Michigan (Skip's Pharmacy) S. Washington & 35th (Medical Offices) 40th W. of S. Washington (Harbor Village) 40th E. of Ottawa	Time 0:00 0:01 0:03 0:05 0:07 0:08 0:11 0:12 0:13 0:15 0:17 0:17
29th W. of Michigan (Skip's Pharmacy)	0:13
Ottawa S. of 32nd (S. Shore Christian MS) 30th W. of Ottawa (Holland Apartments) Plasman N. of 32nd	0:20 0:22 0:23

Inbound Bus Stop Location	Time
32nd W. of Goldenrod (Spring Brook Apts)	0:26
Myrtle S. of South Shore (Central Park Market)	0:29
Lugers S. of South Shore	0:30
26th & Azalea	0:31



Graafschap S. of 24th (DeGraaf Nature Center)	0:31
24th & Diekema (West School)	0:32
Diekema N. of 20th (Homestead Apts)	0:34
Diekema & 18th (Wildwood Creek)	0:37
Ottawa & 18th	0:38
22nd & Van Raalte (Holland HS - 1 Block)	0:40
Van Raalte & 18th (Boys & Girls Club)	0:42
Van Raalte N. of 15th	0:43
Van Raalte S. of 11th	0:44
9th E. of Maple (Civic Center)	0:45
9th E. of Pine	0:46
9th W. of College	0:47
9th E. of College (Haworth Inn)	0:48
Transfer Center	0:50



**Bus Shelter** 

- Snow Route (Regular Route)



# Route 4 - Waverly/120th

Outbound Bus Stop Location	Time
Transfer Center	0:00
8th E. of Reed	0:04
Clover N. of 8th (MI Works)	0:06
Clover S. of Chicago Dr.	0:06
8th E. of Clover	0:07
Waverly & 8th (Center for Good Health)	0:08
Waverly N. of 8th (Greenbriar Apts)	0:09
Waverly S. of Chicago Dr.	0:10
120th N. of Lakewood (Holland Township Office)	0:14
120th & Garden	0:15
James St. (County Buildings)	0:16
The Shops at Westshore (N.E. End)	0:20
Felch E. of W. Shore Dr.	0:21
Felch W. of 120th	0:21
120th S. of Riley (Willow Woods)	0:22
Riley W. of 120th (Clearview Apts)	0:23
Riley & Wellness Dr.	0:24
Beeline N. of Riley (Meijer - South Drive)	0:26
Greenly W. of 120th (Northpointe Apts)	0:29
Inbound Bus Stop Location	Time
120th & Greenly	0:30
120th N. of Riley (Clearview Apts)	0:30
120th S. of Riley (Eagle Crest Academy)	0:31
120th S. of Riley (Meadow Springs Apts)	0:31
120th S. of Riley (Falcon Woods Apts)	0:32
120th & Felch	0:33
120th S. of Felch (Animal Hospital)	0:33
120th & James (Speedway Gas Station)	0:34
James St. (County Buildings)	0:35
James E. of US 31 (Plaza - North End)	0:38
120th N. of Lakewood (Lakewood Fam. Med.)	0:39
Waverly S. of Chicago Dr. (Plaza)	0:42
Waverly S. of Chicago Dr. (Credit Union)	0:43
Waverly N. of 8th (McDonalds - East Drive)	0:44
8th W. of US 31 (Secretary of State)	0:45
Transfer Center	0:50

Bus Shelter

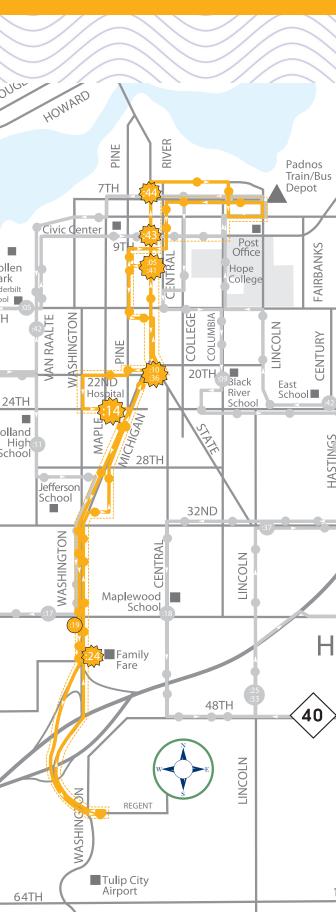
---- Snow Route



## Route 5 - Washington/S. River

Outbound Bus Stop Location	Time
Transfer Center	0:00
7th E. of Columbia (Freedom Village)	0:01
7th W. of College	0:01
12th W. of S. River (City Hall/Library)	0:05
Pine S. of 16th	0:07
18th W. of River	0:08
21st W. of State (Evergreen Commons)	0:10
22nd & Maple (Moran Park/Aquatic Center)	0:12
24th & Maple (Holland Hospital - Emergency)	0:14
Michigan & 26th (Holland Hospital - Main Doors)	0:14
Michigan S. of 28th	0:15
S. Washington S. of 32nd	0:16
S. Washington & 35th (Medical Offices)	0:17
S. Washington N. of 40th (Village Inn)	0:18
S. Washington & Meadowlane Dr.	0:20
S. Washington & Matt Urban Dr. (Taco Bell)	0:21
Inbound Bus Stop Location	Time
Regent Blvd & 48th (Crown Motors)	0:23
S. Washington N. of US 31 (Family Fare)	0:24
S. Washington & 40th (Rite Aid)	0:26
S. Washington & 33rd	0:28
31st W. of Maple	0:29
Maple S. of Michigan (Macatawa Bank)	0:30
Michigan N. of 26th (Medical Buildings)	0:31
22nd & Central	0:33
21st W. of State (Evergreen Commons)	0:36
12th W. of S. River (City Hall/Library)	0:41
Pine & 11th	0:42
River & 9th	0:43
River N. of 7th	0:44
6th E. of College	0:46
Columbia N. of 7th (City Parking Garage)	0:47
Transfer Center	0:50

Bus Shelter



# **Route 6 - Holland Heights**

Outbound Bus Stop Location	Time
Transfer Center	0:00
Lincoln & 12th	0:03
Lincoln S. of 15th (Hope Mission/Harbor House)	0:04
16th & Fairbanks	0:05
16th & Century	0:06
16th W. of US 31 (Menard's)	0:07
16th E. of Waverly (E. End of Meijer)	0:12
Hope N. of 16th (Flagstar Bank)	0:14
Hope & 12th (Holland Heights School)	0:15
8th & Hope	0:15
8th & Cambridge	0:16
8th & Orlando	0:16
8th & Jennifer	0:17
Country Club S. of 8th	0:18
Country Club & 10th	0:19
Stratford S. of 12th (Stratford Apts)	0:20
Stratford & Abbey Ct.	0:21

Inbound Bus Stop Location	Time
16th W. of Stratford (Apts)	0:22
16th E. of Ridgeland Ct.	0:23
16th W. of Hope (Bay Point Apts)	0:24
Waverly S. of 16th (Holland 7)	0:25



Waverly N. of 24th (Across GVSU)	0:26
24th E. of US 31	0:27
24th W. of US 31 (Elks/Aldi)	0:28
24th E. of Century (East School - 1 Block)	0:29
Century N. of 24th	0:30
Century S. of 16th	0:31
16th W. of US 31 (Menard's)	0:43
16th E. of Waverly (E. End of Meijer)	0:41
16th E. of US 31 (Adams Point)	0:42
Fairbanks N. of 16th (Smallenburg Park)	0:45
Fairbanks S. of 11th (Hope Athletic Fields)	0:46
11th E. of Lincoln (DeVos Fieldhouse)	0:47
Transfer Center	0:50

---- Snow Route

Bus Shelter



# **Route 7 - Lincoln/Southtown**

Outbound Bus Stop Location	Time
Transfer Center	0:00
7th E. of Columbia (Freedom Village)	0:01
College & 13th (Hope College/Friendship House)	0:05
Central N. of 16th (Apartments)	0:06
16th E. of College	0:07
Columbia & 19th	0:08
Columbia & 21st (Black River School)	0:09
Prospect N. of 24th	0:10
24th W. of Lincoln	0:11
24th W. of Apple (East School - Crosswalk)	0:12
Hastings S. of 24th (Appledorn)	0:13
Hastings N. of 32nd	0:14
32nd E. of Lincoln	0:15
32nd E. of Columbia	0:15
32nd & College (Resthaven)	0:16
Central N. of 38th	0:18
Central N. of US 31 (Central Village)	0:21
48th E. of Central	0:22
48th & Cranberry Ct.	0:23
48th W. of Lincoln (Candlelight Manor)	0:23
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Inbound Bus Stop Location	Time
Lincoln between US 31 & 48th (Lincoln Estates)	0:25
Lincoln S. of US 31 (Willow Park)	0:26
40th & Brooks	0:27
40th E. of Brooks (Sherwin Williams)	0:28
Waverly N. of 48th	0:30
Waverly S. of 48th	0:31
48th & Industrial	0:33
Lincoln between US 31 & 48th (Lincoln Estates)	0:34
Lincoln S. of US 31 (Willow Park)	0:34
Lincoln N. of 39th	0:35
Lincoln S. of 32nd	0:36
32nd E. of Lincoln (Matt Urban Park)	0:37
32nd W. of Hastings (Centennial Farm)	0:38
Hastings N. of 32nd (Social Security Office)	0:39
Hastings S. of 24th (BPW)	0:41
24th E. of Century	0:41
24th & Apple (East School)	0:42
24th E. of Lincoln	0:43
Lincoln & 20th (Black River School - 1 Block)	0:44
Lincoln S. of 16th (Lincoln Ridge)	0:44
Columbia N. of 15th	0:46
Columbia S. of 10th	0:47
Transfer Center	0:50

Bus Shelter

----- Snow Route (Regular Route)



# **Route 8 - Zeeland**

rte 8 - Zeeland	Outbound Bus Stop Location	Time
- Ze	Transfer Center Royal Park Dr. & Centerstone Ct.	0:00 0:11
ela	Royal Park W. of 96th	0:12
nd	State N. of Bus. Route 196	0:13
	W. Lawrence & Pine (City On A Hill) State N. of Main (Downtown)	0:15 0:18
	State & Garfield	0:19
	State S. of Roosevelt (Creekside/Roosevelt Schools)	0:19
	State S. of Riley (Zeeland HS/Athletic Fields)	0:20
	Riley E. of State/96th (Family Fare)	0:21
	Riley E. of Centennial	0:22
	Fairview S. of Riley	0:22
	Inbound Bus Stop Location Fairview & E. Roosevelt	<b>Time</b> 0:23
	Fairview S. of E. Washington	0:25
	(Herman Miller Entrance)	
	E. Main & Division Maple S. of E. Main (Cityside MS)	0:27 0:31
	Maple 5. of E. Main (onyside Mo)	0.01
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	Meijer Lakeshore Medical Campus RILEY	
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BEELINE	The Shops at Westbore	
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	■ Shopping Plaza	
	Padnos Greenbriar N PA	
	Train/Bus Performed Apts. The Apts.	
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Hope Colleg	THE HOOVER HOUSE HEALT FAIRBANKS	
ABIA	7 N 16TH	0 0
2	Meijer	리

Central E. of Church	0:33
Cherry E. of Elm (Zeeland City Hall)	0:34
State N. of Main (Downtown)	0:36
W. Washington E. of N. Colonial (Colonial Clock Building)	0:37
W. Washington E. of Franklin Chicago Dr. W. of 104th Chicago Dr. W. of 104th (New Groningen School)	0:38 0:39 0:40
Van Hill Dr. S. of Chicago Dr.	0:43
Chicago Dr. W. of 120th (Craigs Cruisers)	0:45
Chicago Dr. & Spruce	0:46
Transfer Center	0:50

Bus Shelter

Note: This route operates on a deviated fixed-route schedule. Gray shaded areas show nearby bus routes for planning transfers. Listed arrival times are approximate. Passengers are advised to be at the stop five minutes prior to published time.



### **Route 9 - Twilight**

(Hours of Operation: 7 - 10 p.m.)

Outbound Bus Stop Location	Time
Transfer Center	0:00
7th W. of College	0:01
7th E. of River	0:02
Pine N. of 10th	0:03
Pine S. of 14th	0:04
16th E. of River	0:05
16th E. of College	0:06
16th E. of Columbia	0:07
16th & Fairbanks	0:08
16th & Century	0:09
16th W. of US 31 (Menard's)	0:10
16th E. of Waverly (E. End of Meijer)	0:16
Hope & 12th (Holland Heights School)	0:17
12th E. of Glendale	0:18
Stratford & Abbey Ct.	0:21
16th E. of Ridgeland Ct.	0:22
16th W. of Hope (Baypointe Apts)	0:23



<b>Inbound Bus Stop Location</b> 16th E. of US 31 (Adams Point)	<b>Time</b> 0:24
16th W. of Fairbanks	0:25
Columbia & 17th	0:27
17th & Central	0:29
21st W. of State (Evergreen Commons)	0:33
22nd & Maple (Moran Park/Aquatic Center)	0:34
22nd W. of Van Raalte	0:35
22nd & Homestead	0:36
Diekema & 22nd	0:37
Diekema & 18th (Wildwood Creek)	0:40
17th & Cleveland	0:41
17th W. of Washington	0:42
17th E. of Maple	0:43
River & 14th	0:44
River N. of 12th	0:45
River & 9th	0:46
9th E. of College (Haworth Inn)	0:48
Transfer Center	0:52

Bus Shelter

·---· Snow Route (Regular Route)

Note: This route operates on a deviated fixed-route schedule. Gray shaded areas show nearby bus routes for planning transfers. Listed arrival times are approximate. Passengers are advised to be at the stop five minutes prior to published time.



### **Route 10 - Twilight North**

(Hours of Operation: 7 - 10 p.m.)

Outbound Bus Stop Location	Time
Transfer Center	0:00
8th E. of Reed	0:02
8th E. of Clover	0:03
Waverly N. of 8th (Center for Good Health)	0:04
Waverly N. of 8th (Greenbriar Apts)	0:06
Chicago Dr. W. of 120th (Craig's Cruisers)	0:07
N. Park Dr. S. of James (Walmart Auto)	0:14
N. Park Dr. N. of Lakewood (AMR)	0:15
Lakewood E. of Beeline (KFC)	0:16
N. River & Vanderveen	0:18
136th & Burke	0:19
136th & Elberdene	0:20
136th & Manufacturer's Dr.	0:21
136th & Liberty	0:22
136th & Franklin	0:23
136th & Great Northern Ln.	0:24
136th & Jack St.	0:25
Inbound Bus Stop Location	Time
West End of Westwood Dr.	0:27
Westwood & Campus (Traditions)	0:29
136th & Carmella Ln.	0:32
136th N. of Riley (Harbor Lights MS)	0:33
136th S. of Riley	0:34
136th & Felch	0:35
136th S. of Felch	0:36
136th N. of James	0:37
James E. of 132nd	0:38
James W. of Van Ommen (Windmill Mobile Park)	
James W. of Van Ommen (Walmart Plaza)	0:40
N. Park Dr. S. of James (Walmart Auto)	0:42
(A Fair Shoror Jamos (Mainar Chato)	0.72

Chicago Dr. & Spruce Transfer Center

N. Park Dr. N. of Lakewood (AMR)

Bus Shelter

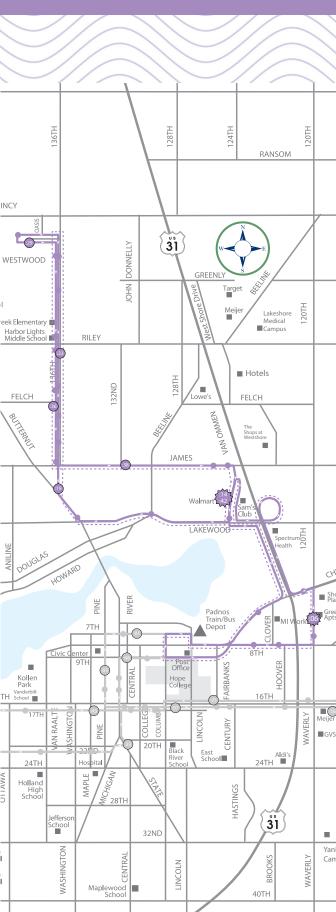
---- Snow Route

Note: This route operates on a deviated fixed-route schedule. Gray shaded areas show nearby bus routes for planning transfers. Listed arrival times are approximate. Passengers are advised to be at the stop five minutes prior to published time.

0:47

0:49

0:52



### Route 11 - James/E. Riley

(Hours of Operation: M - F - 6 a.m. - 7 p.m., Sat. - 8 a.m. - 7 p.m.)

<b>Outbound</b> Bus Stop Location	Time
Felch & Chicago Dr. (Spectrum Health Zeeland)	0:00
Homestead & Heritage Dr.	0:04
84th & Westpark Way	0:05
92nd & Hillcrest Dr.	0:09
Perry & Garden View Dr.	0:10
96th S. of Royal Park Dr.	0:11
State N. of Main (Downtown)	0:14
W. Wash. E. of N. Colonial	0:15
(Colonial Clock Building)	
W. Wash. E. of Franklin	0:16
James & Sierra Dr.	0:18
James W. of 112th (Bethany Christian Services)	0:19
James & Kamar Dr.	0:20
James E. of 120th	0:21
James St. (County Buildings)	0:23
James St. E. of US 31 (Plaza - North End)	0:29

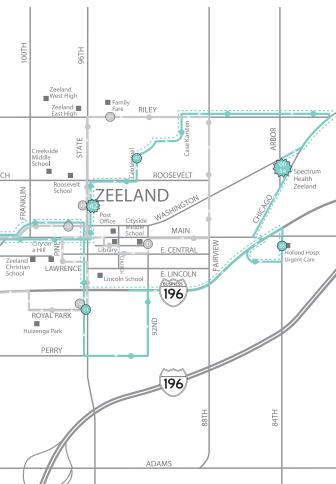


Inbound Bus Stop Location	Time
James & Helen Ct.	
James W. of 112th	
James & Valerie Dr.	
W. Main W. of Lee	
W. Main W. of Taft	0:38
State N. of Main (Downtown)	0:41
State & Garfield	0:42
State S. of W. Roosevelt	
(Creekside/Roosevelt School)	
E. Roosevelt W. of Centennial	0:44
Centennial N. of Roosevelt	
Case Karsten S. of Riley	0:46
Riley E. of Fairview	0:47
Riley W. of 80th	0:49
Felch & Chicago Dr. (Spectrum Health Zeeland)	0:54

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Bus Shelter

- Snow Route





#### How To Use This Map

MAX's fixed routes give passengers access to most areas in the City of Holland, Holland Charter Township, and the City of Zeeland, as well as a few areas in Zeeland Township. MAX's Reserve-A-MAX service allows access into Park Township as well as the other service areas listed above.

The map at the back of the brochure shows all of the bus routes. To plan your trip, find the bus stops closest to your origin and destination. You may need to transfer to another bus if your origin and destination are not on the same route.

Look to see if there is a bus stop shared by both routes where you can transfer. Otherwise, most routes meet at the Padnos Transportation Center at 0:50 each hour, allowing approximately 10 minutes to transfer to your next bus. Route 11 is the only route that does not reach the Padnos Transportation Center. Route 11 connects with Route 4 and is a connector route.

Transfers are free, but must be used within an hour of original boarding time and must be used to transfer to another route. Transfers may be delayed if buses are running late.

Bus stop times and locations are indicated on the individual route maps in this brochure. Always be at the bus stop five minutes before the scheduled stop time. Buses will not stop if no one is waiting at the stop. Note that all bus stop times are approximate.

For trip planning assistance, call MAX Transit at (616) 355-1010 or toll-free at (866) 355-1391.

#### **Our Journey to Sustainability**

The Macatawa Area Express Transportation Authority has made environmental stewardship and sustainability a part of our mission. We are committed to taking steps throughout our organization to do what we can to minimize our carbon footprint on the environment.

Most people do not realize that a bus is twice as efficient as an automobile for every passenger mile traveled. The benefits of using public transit regularly far exceed those of many popular household energysaving activities, such as adjusting thermostats or using energy-efficient bulbs or appliances. If Americans used public transit for just 10% of their trips, the US could reduce the dependency on foreign oil by 40%.

Public transit also preserves air quality. Fewer vehicles on the road reduces harmful emissions that create ground level ozone and particulate matter, both of which can create breathing difficulties. To encourage the use of public transit, MAX offers free rides on the fixed route bus system on designated Clean Air Action Days and Earth Day, as well as the four scheduled election days in Michigan. Riders are able to help clear the air and exercise their right to vote by riding MAX.

Residents and tourists alike can do their part during the Tulip Time Festival by riding the bus and using our Park & Ride system. Park & Ride allows passengers to park their vehicle in a convenient public lot and hop on the bus to take it into Holland's bustling downtown. All MAX buses are equipped with bike racks, allowing passengers to both ride MAX and bike to a final destination.

Buses use a lot of fuel to move riders, and the kind of fuel we use makes a difference. We are exploring the use of alternative fuels at shared fueling stations in partnership with other major fuel users - area schools, utilities and local governments. As funding becomes available, MAX hopes to transition most of its fleet to cleaner-burning vehicles and fuels.

Finally, **we are serious about recycling!** Each year MAX prints more than 60,000 bus schedules, some of which are used once and thrown away. All literature is now printed on recycled paper with a minimum of 30% post consumer waste. All outdated schedules are collected and recycled. We have even done away with printing our annual report, which is available electronically as a PDF file on our website.

These may be small steps but we are making progress. More can be done, and you can help us on our journey to sustainability by continuing to choose public transit and reusing this bus schedule or leave it for someone else to use!

#### **Getting Around**

Amtrak Station All Routes - Transfer Center

Aquatic Center Routes 5 & 9

Bethany Christian Services Route 11

CityFlats Hotel Routes 1, 2, 3 & 9

City on a Hill Route 8

Civic Center Route 3

Day's Inn Route 7

Davenport University Holland Campus Route 6

**DeGraaf Nature Center** Route 3

DePree Art Center & Gallery Route 7

DeVos Field House Route 6

Double Tree Hotel Route 6

Dutch Village Route 4

Evergreen Commons Senior Center Routes 5 & 9

Fairfield Inn Route 1

Hampton Inn Route 1

Haworth Inn & Conference Center Routes 2, 3 & 9

Herrick District Library South - Route 5 North - Route 2

Holiday Inn Express Route 1

Holland Farmers Market Route 3 Holland Hospital Route 5

Holland Public Museum Route 5

Holland Town Center Route 4

Holland Township Office Route 4

Hope College Routes 3, 6 & 7

Howard Miller Community Center Route 8

Huizenga Park Route 8

Kollen Park Route 3

Moran Park Route 5 & 9

Pillar Church Route 2, 3 & 9

Quality Inn Route 7

Residence Inn by Marriott Route 7

The Shops at Westshore Route 4

Spectrum Health Holland Route 1

Spectrum Health Zeeland Route 11

Tulip City Airport Route 5

Tulip Time Office Route 3

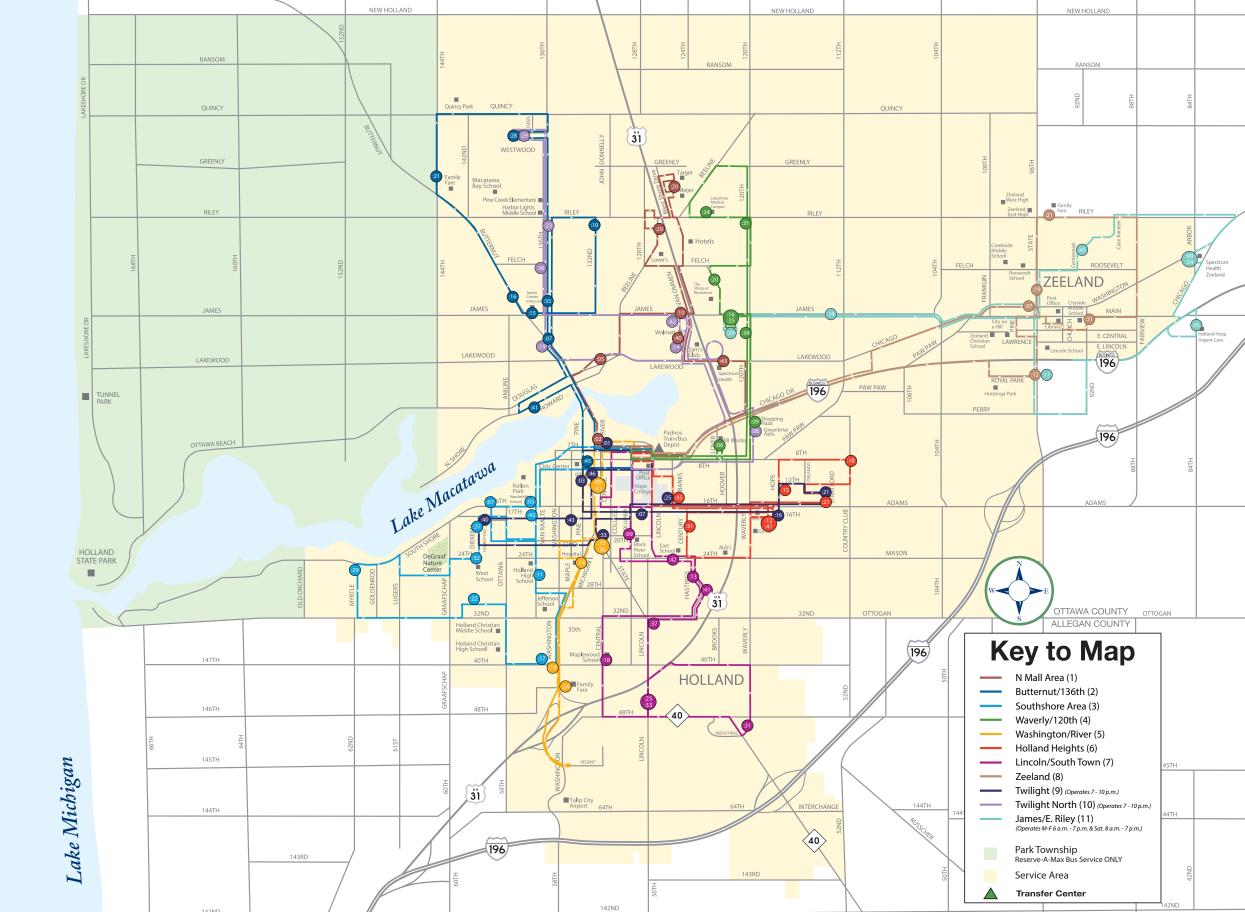
Washington Square Route 3

West Ottawa Football Field Route 2

Windmill Island Gardens All Routes - Transfer Center

Visitors Bureau Routes 2, 3 & 9

Zeeland Downtown Route 8 & 11





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